



*Delaware Award for
Excellence and
Commitment in State Service*

May 8, 2014





**135TH GENERAL ASSEMBLY
HOUSE BILL NO. 604**

**AN ACT TO AMEND TITLE 29 OF THE DELAWARE CODE BY
PROVIDING FOR EMPLOYEE RECOGNITION PROGRAMS.**

- WHEREAS, in the name of service, State employees have made great contributions to every aspect of life in the State of Delaware serving in the Legislative, Executive, and Judicial branches of government; and
- WHEREAS, the effectiveness, efficiency and quality of State government depends in large measure on its employees who provide such a broad range of services that few citizens remain unaffected by their work; and
- WHEREAS, the importance of public services rendered by State employees and the exemplary manner of their performance are too often forgotten and ignored; and
- WHEREAS, that the Statewide Labor-Management Committee has recommended that State take proactive steps to recognize dedication, talents and contributions made by State Employees at all levels of government; and
- WHEREAS, the Recognition Umbrella Committee has developed procedures and guidelines for statewide and agency level employee recognition initiatives,

NOW THEREFORE: BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF DELAWARE:
Section 1. Amend Chapter 59, Title 29 of the Delaware Code by adding thereto a new Section 5950 to read as follows:

§5950. Employee Recognition.

- (a) It shall be part of the function of State agencies to conduct employee recognition programs for Merit System employees and employees in positions that are assigned to comparable Merit System classes or pay grades. All such Employee recognition programs shall be approved by the State Personnel Director prior to implementation.
- (b) The first full week in May shall be designated Public Service Recognition Week. Employee recognition Programs shall not, however, be confined to this week.

This bill was passed by the House on June 26, 1990, by the Senate on September 25, 1990 and signed into law by Governor Michael N. Castle on October 15, 1990.

Awards Recognition Ceremony

May 8, 2014

Remarks Ann S. Visalli
Director
Office of Management and Budget

Matthew Denn
Lieutenant Governor

Keynote Address Jack A. Markell
Governor

Awards Delaware Award for Excellence and
Commitment in State Service
~ Recognition of Nominees
~ Recognition of Recipients

Delaware Award for Heroism

*Presentation
of Awards* Amy Bonner
Deputy Director
Human Resource Management



Making a Difference for Delaware

The thousands of dedicated individuals who make up the state's workforce are state government's most important and valuable resource.

The effectiveness, efficiency and quality of state government depends on the people who provide such a broad range of services that few citizens remain unaffected by their work.

The dedication, talents and contributions of those individuals at all levels of state government are *Making a Difference for Delaware* everyday.

With pride and their commitment to public service, state employees strive for a standard of excellence which in turn enables the citizens to take pride in their state government.

The importance of public service rendered by state employees and the exemplary manner of their performance deserves recognition.

Making a Difference for Delaware is a campaign to foster the acknowledgement of the efforts and accomplishments of those in state service.

STATE OF DELAWARE



OFFICE OF THE GOVERNOR

STATEMENT IN OBSERVANCE OF PUBLIC SERVICE RECOGNITION WEEK

Whereas, millions of public employees at the federal, state, county and city levels dedicate their careers to public service by contributing to professional industries, such as healthcare, education, crime prevention, fire protection, conservation, and national defense; and

Whereas, in the First State, public servants are the unsung heroes, who perform the work that keeps our nation strong; and

Whereas, many of these public servants have taken an oath, swearing to uphold their commitment to improve the quality of life for others; and

Whereas, their devotion and commitment to public service often continues through volunteer activities outside of official business hours and into retirement years; and

Whereas, many public servants, such as military personnel, police officers, firefighters and healthcare professionals, put their lives at risk on a daily basis to serve their neighbor; and

Whereas, the importance of public services provided by public employees and volunteers and the exemplary manner of their performance are too often forgotten or ignored; and

Whereas, designating a week to acknowledge these employees provides the opportunity to honor our public servants and remind the public of their accomplishments and the importance of public service.

*Now, Therefore, We, Jack A. Markell, Governor
and Matthew Denn, Lieutenant Governor,
do hereby declare May 4th - 10th, 2014*

PUBLIC SERVICE RECOGNITION WEEK

in the State of Delaware and urge all Delawareans to recognize the achievements and contributions of public servants at all levels of government.



Jack Markell

Jack A. Markell, Governor

Matthew Denn

Matthew Denn, Lieutenant Governor

Delaware Award for Excellence and Commitment in State Service

The Delaware Award for Excellence and Commitment in State Service is an annual statewide award given to employees who exemplify the highest standards of excellence and commitment in state service. Five awards are given annually to individuals or groups of up to five employees that have been nominated by their department.

With the Cabinet Secretary's endorsement, each department submits nominations for the Delaware Award for Excellence and Commitment in State Service. A nine-member Selection Committee reviews the nominations and selects five recipients.

The Governor presents the awards to recipients at the annual Recognition Awards Ceremony. This event is held during Public Service Recognition Week in the first full week of May. Nominees and recipients for the Delaware Award for Excellence and Commitment in State Service are presented with certificates and Tributes from the General Assembly.

Congratulations to all nominees and recipients of the 2014 Delaware Award for Excellence and Commitment in State Service.

Kevin Boyd
Department of Health and Social Services
Delaware Hospital for the Chronically Ill



In September 2013, Kevin was asked to serve as the interim Food Service Director for the Governor Bacon Health Center. There were three urgent problems he faced in the Dietary Department: no food, no schedule, and not enough employees. Kevin triaged the situation and first went shopping to get food into the facility for the residents. He set up an electronic ordering system to continue the flow of food. He revamped the schedule and created a new schedule that made sense. Meanwhile, he brought in temporary workers to alleviate the staffing shortages that had produced chaos in the department. Under his guidance, the kitchen became spacious and orderly. Kevin just stepped up to the plate and went far beyond his duties.

Richard D. Beaman and Tina M. Shockley
Department of Transportation
Divisions of Maintenance & Operations/Statewide Support Services



Rick, an arborist with DeIDOT, determined that a tree which had become a memorial to a seventeen year old girl who had died there was becoming unsafe and had to be removed. Rick contacted DeIDOT's Public Relations section and reached Tina. Tina researched the police report associated with the name and date etched into the tree and was able to locate the girl's family. On the day of the tree's removal, the girl's father happened to drive by. Rick and the crew talked with him and offered to create a plaque using the tree that could be placed at the site or elsewhere. The plaque was presented to the family two days later. There are no "written rules" for removing a tree that's associated with a roadside memorial. Rick and Tina went the extra step to help a grieving family.

Glenn Davis

Department of Natural Resources and Environmental Control
Division of Water, Surface Water Section



During Hurricane Sandy, Glenn was asked by Secretary O'Mara to be the Department's point of contact for all the municipal and industrial Waste Water Treatment Plant facilities throughout the state. The Lewes Waste Water Treatment Plant kept Glenn apprised of the fluctuation in water levels due to the storm surges and high wind. They worked together to determine that it was necessary to secure the plant and remove all staff to ensure they were not trapped in the facility. As a result, the staff weathered the rest of the storm at home and the plant was properly secured until it was safe for the staff to return to duty. During Hurricane Sandy, Glenn's expertise was essential to the health and wellbeing of every Delawarean.

Tina Leager
Department of Finance
State Lottery Office



Over the past year, Tina has been instrumental in the development of the monthly filing procedures, taking the lead in providing personalized customer service to every licensed Charitable Gaming vendor and venue. Tina also played a critical role in the review and development of financial reporting for the new internet gaming system. She worked to implement in-house reconciliation procedures and administered the first poker clearinghouse in the United States. Additionally, Tina is responsible for accounting for the Sports Lottery and was instrumental in creating, implementing, and, now, overseeing all aspects of the Sports Lottery's financial reconciliations, analysis and reporting while continuing to perform other critical assignments. Tina's invaluable expertise, participation in system testing, and input during the development process of all of these programs were key to smooth transitions.

John F. Snow
Department of Transportation
Division of Maintenance and Operations



John Snow has a long history of assisting motorists in need of help. Recently, John responded to a motorist and her father who were stranded with a flat tire on Route 1. Instead of just pulling behind the stranded vehicle and activating his safety lights until roadside assistance arrived, John changed the tire himself, provided a jump start with the help of a coworker, and stayed with the passengers ensuring their safety until the vehicle was running and back on the road. More recently, John spotted a stranded vehicle with a trailer attached. The elderly couple's insurance company refused assistance because the trailer was not covered by their insurance. John immediately helped by changing the tire and keeping the couple safe. John is dedicated to maintaining the safety of the transportation system and goes out of his way to help others with a pleasant and gracious attitude.

2014 Nominees for the Delaware Award for

Employee Name	Category of Nomination
Christopher Wade	Outstanding Perseverance
Edward Fisher, Jeffery Hall, and Maurice Williams	Exceptional Accomplishment
Justin Phelps	Exceptional Accomplishment
Jose E. Hernandez	Exceptional Accomplishment
Tina Leager*	Exceptional Accomplishment
Carol Barnett	Exceptional Accomplishment
Janine Alkanowski, Cathi Barczak, Cynthia Ford and Denise Hudson	Innovative Idea
Elizabeth Orndorff	Innovative Idea
Kevin Boyd*	Exceptional Accomplishment
Glenn Davis*	Exceptional Accomplishment
Barbara McCleary	Outstanding Perseverance
Carl Wilson	Innovative Idea
Deborah M. Flad	Exceptional Accomplishment
Jeffrey Boyer	Exceptional Accomplishment
Jason Clarke	Outstanding Perseverance
Richard D. Beaman and Tina Shockley*	Exceptional Accomplishment
John F. Snow*	Exceptional Accomplishment

** Denotes award recipient*

Excellence and Commitment in State Service

Department Name

Agriculture

Correction

Correction

Superior Court

Finance

Health and Social Services

Health and Social Services

Health and Social Services

Health and Social Services

Natural Resources and Environmental Control

Office of Management and Budget

Public Defender

Services for Children, Youth and Their Families

State

Technology and Information

Transportation

Transportation

Award Selection Committee

The committee reviews all nominations and convenes to select five recipients that are recommended to the Governor to receive the Delaware Award for Excellence and Commitment in State Service.

Trey Paradee	Senate Staff
Dick Carter	House of Representatives Staff
Brenda Lakeman	Office of Management and Budget
Amy Bonner	Office of Management and Budget
Frank Piorko	Department of Natural Resources and Environmental Control
Michael A. Begatto	Statewide Labor-Management Committee
Joanne Gawinski	Department of Finance
Judy Smith	Department of State
Hemanth Mukkamala	Department of Technology and Information
Sue Miller	Dentsply

Thanks to the committee for carefully reviewing each nomination and coming together to select the award recipients.

Thank You

Special thanks for assistance with event planning:

Ann Visalli, Brenda Lakeman, Amy Bonner, Jessica Eisenbrey, Debra Gerardi, Damian DeStefano, Richard Puffer, Ashley Ridout, Barbara McCleary, Darlene Hicken-Gott, Tina Wagner, Jamie Summerfield, Larry Trunfio, James Terry, Michelle Potter, Marianna Freilich, James Robinson, Lighthouse Catering, and Delaware Technical and Community College.

Special thanks to Jeff Stone from DEDO and Dawn Warman from the Department of State for their photography services.

Special thanks to the agency recognition coordinators who, in addition to their regular duties, make time to plan events and come up with unique ways to recognize the employees in their respective agencies.

Agency recognition coordinators are:

Anthony Albence, NCC Elections; Rebecca Zink and Erin Guerke, Treasury; Barbara Bigelow, DNREC; Reggie Brown and Lori Watts, DHSS; Debbie Carey, Agriculture; Mary Cooke, Education; Jennifer Dickinson, DELJIS; Patricia Diienzo and Sandra Rossi, Courts; Glynis Moore and Sally Wojcieszyn, DEDO; Dawn Warman, State; Susan Givens, Fire Marshall; Deborah Grier, Com. of Elections; Johnette Graff, Board of Parole; Diane Haase, Justice; Robin Harding, DSHS; Pamela Harrison, State Police; Kathleen Davies, Auditor; Roberta Jones, Insurance; Robbie Weakland and Janice Jordan, DelDOT; Trudy Mifflin, OMB; Julie Watkins, Labor; Christine Murabito, Fire School; Tamara Napier, Public Defender; Jacqui Thornton, Criminal Justice Council; Kim Thornton, DTI; Joseph Smack, DSCYF; Wanda Spiering, Housing; Britta Strop, Corrections; and Valerie Watson, Finance.



*Making a
Difference
★
for
Delaware*